Scandrett Associates Pty Ltd
Telecommunications Consultants
Report

Exhibits 1 to 7
January 7, 1999

The Hon Senator
The Senate Leader of the National Party
Mr R Boswell
Parliament House
Canberra

Dear Sir

We have been requested to offer an opinion on the matter of alleged facsimile interception. Due to time constraints this report is preliminary and abridged.

Our company operates in the field of Telecommunications Consultancy and has done so for some 11 years.

The founding director, the writer of this letter was previously employed in a similar capacity 7 years before that in a national firm of Electrical Consultants. Prior to that he was also employed by a national telecommunications carrier. He holds a national certificate in Electrical Engineering.

Turning to the matter of the facsimiles. We have made an investigation into the possible interception and retransmission of facsimiles from the Tivoli Cabaret. Further the scope of this work was expanded to consider two other fax services who we are told are members of an organisation called COT. This was done as Mrs Garms not only advised us that it was calls to
certain numbers that the alleged interception occurred but also that the three numbers formed part of a "group", all of which appeared to be suffering from this interception.
We viewed that this scope of work was important in so much that if interception was occurring then, because of the geographical location of these three machines it was being done on a national footing and could not be seriously considered as being the efforts of a single person or local group.

We were also reminded that there has been a protracted legal case involving these organisations and Telstra. Further we were advised that Telstra had previously, and without Mrs Garms direct permission, tapped the telephones at the Tivoli for an extended period and had taped conversations at that time. This information was of a background nature and was not considered in our deliberations.

We were briefed on the background situation and made several tests of Tivoli services.

The hard evidence given to us, showing possible interception related to unexplained changes in the header strip of some faxes sent between these parties and others with an interest in COT matters. These changes are not normal, as the header strip is a record of a handshake between the machines to enable setup of the calls, that is to say it indicates a conversation or exchange of information between fax machines and is not normally able to be modified by the receiving party (the human). For example the receiver of a fax from say the Ombudsman’s office could not change the header information sent by the Ombudsman’s machine.

We canvassed examples, which we are advised are a representative group, of this phenomena

They show that

- the header strip of various faxes is being altered
- the header strip of various faxes was changed or semi overwritten.
- In all cases the replacement header type face is the same.
- The sending parties all have a common interest and that is COT.
- Some faxes have originated from organisations such as the Commonwealth Ombudsman office.
- The modified type face of the header could not have been generated by the large number of machines canvassed, making it foreign to any of the sending services.
We understand that originals of all the examples viewed are held along with many more.

From our investigation there appeared to be only two possible causes of this header situation. The first is that members of the COT group have used reprographic services to modify the headers for their own purposes. The second is that a party or parties with access to the Telstra network on a national basis and the ability to selectively intercept and resend facsimiles have utilized the national network of Telstra to do this task.

The hard evidence shown to us does not disallow either case, but we have been advised that there is other evidence to support the COT people.

We have been told verbally:

- original faxes are held with time and date stamped records from sending and receiving machines.
- the problem disappeared on one service after complaints were made to Telstra.
- A Telstra technician had investigated on site and advised the owner that the faxes were being intercepted.
- There are a huge number of examples held by these people which would makes it a mammoth task to reproduce these documents especially over the three states involved.
- other parties such as the Ombudsman would not be involved in this possibility.
- It is unlikely that these people have the technical expertise to undertake such a task.

In our opinion these additional “facts” would make it almost certain that COT persons did not perform any alteration to the headers of the faxes involved.
The second possibility is that a party or parties with access to the Telstra network on a national basis and the ability to selectively intercept and resend facsimiles have interfered with or used the national network of Telstra to intercept and resend these faxes. Incredible as it seems there is no other likely solution or explanation to this situation. Further it appears to be an orchestrated effort as there is a measure of intelligence to this interception where, we understand, only some faxes appear to be intercepted based on a relationship with COT cases.

In summary then it is appears to be almost certain that these faxes are being intercepted and resent, with an attempt to hide the same, to the receiving party. It appears that it is not the work of a single local party, nor is it a simple interception but is more likely to be an orchestrated effort.

Yours Faithfully

S J Scandrett
Director
Dear Senator Boswell,

Re: Unauthorised Interception, Diversion and Re-transmission of C.o.T.s' facsimiles or facsimiles intended to be received by C.o.T. members by an unknown third party.

Mr Paul Cosgrave, Graham Schorer's barrister, who also acts for Mr Plowman and Ann Garms, stated to Schorer that the material presented to him by Schorer, the evidence speaks for itself, i.e. the facsimiles in question had been intercepted and re-transmitted.

On Monday, 28 December 1998, Ross Plowman rang Graham Schorer at his home and informed him of the identification and confirmation made by the Telstra technician in attendance at Plowman's premises on 24 December 1998, that Plowman's intended facsimile transmissions to Garms' dedicated facsimile line was being diverted.

On Tuesday, 29 December 1998, in response to the information received from Plowman, Schorer commenced an investigation into the facsimiles he had received from his legal advisers, the Commonwealth Ombudsman, Ann Garms, associated C.o.T. members and others.

During the period between 29 December 1998 to 4 January 1999, a number of test facsimiles were conducted, arrangements made for independent telecommunications expert to become involved in the testing and investigation.

Arrangements had been made for tests to be conducted week beginning Monday, 4 January 1999, that would enable the identification from live tests, 'the actual telephone number being used by alleged facsimile re-transmissions'. These arrangements included having Telecommunications and Facsimile Engineers inspect my fax machine and be present to witness the receipt of test facsimiles from those parties believed to have past facsimiles transmissions intercepted.

Also on Monday, 4 January 1999, Graham Schorer had the need to contact Roger Levy of Telstra by telephone on another matter. During this conversation, Mr Levy made inquiries of Schorer about the Ross Plowman incident and his complaint lodged with Telstra's Mr Frank Blount's office. Mr Levy stated to Schorer he had returned from holidays that day and had initiated a full inquiry. Schorer did not alert Levy to his own investigation into the matter or the fact that facsimiles Schorer received from his own legal advisers, the Commonwealth Ombudsman and other C.o.T. members indicated the facsimiles had been intercepted and re-transmitted by an unknown party.

With reason, Telstra still has not been advised of this fact at this point in time.

Schorer and the company's Telecommunications engineers inspected the facsimile footprints of faxes received on the main fax machine that receives C.o.T. and legal matters, Senate Working Party matters and general facsimiles to do with day to day business. The following was discovered:

With selective facsimiles:-

1. During the latter part of 1998 and up until approximately 3:30 PM, Monday 4 January 1999, transmitting fax machine transmission footprints of faxes sent to Schorer from his legal advisers, the Commonwealth Ombudsman's Office and others involved in the Telstra dispute have been deleted, changed or over written by a different transmission footprint.
2. Ann Garms' fax machine transmission footprint on facsimiles received on GOLDEN's main fax machine had been partly obliterated with a new and different footprint printed above the original transmission footprint.

3. Advice received from two (2) independent technical engineers' evaluations of Schorer's (03) 9287 7001 fax machine and results of tests made, it is not possible for the original fax footprint from the transmitting fax machine to be obliterated, changed or replaced unless the original facsimile was being intercepted and re-transmitted.

During this period, Mr Schorer's technical expert witnessed that other facsimiles being received. The sender's original transmission footprint was still intact. These facsimiles were from parties unrelated to the Telstra dispute.

4. One test done was to send a facsimile transmission from Ann Garms to GOLDEN's Accounts Department's facsimile machine, with a different exchange prefix of 9286 0066, rather than 9287 7001. This completed test to 9286 0066 shows the sender's original unaltered transmission footprint.

5. After 3:30 PM on Monday, 4 January 1999, the original transmission footprints on faxes received from the C.o.T.'s legal advisers, the Commonwealth Ombudsman's Office, Ann Garms and associated others reappeared on Schorer's incoming facsimiles.

The reader should note that:-

1. Over the past few months, many of the C.o.T. members, i.e. Ann Garms, Fortitude Valley, Queensland, Ross Plowman, Toorak, Melbourne, Alan Smith, Cape Bridgewater, Victoria, Graham Schorer, North Melbourne, Victoria, have all experienced problems receiving from and/or sending facsimiles to each other. These problems include the presentation of the facsimile transformed, changing in size of print, i.e. expanded or reduced, changes in print font, and/or changes in presentation, i.e. one page being presented partly onto one page, the rest on the second page. According to a Telecommunications Engineer who has an experience in the field of intelligence, these difficulties are NOT a result of poor line quality, spikes in the line during transmission, result of a cross line. The simple explanation for such anomaly is the fax transmission has been captured into memory, then re-transmitted from that memory, and the anomalies have been caused by the extraction from memory during the re-transmission of the fax.

2. On numerous occasions, Graham Schorer has faxed documents to Ann Garms, then rang Ann Garms after the transmission was completed to discuss contents of it, only to discover the facsimile has not been received. On one occasion, one facsimile that was faxed three times, with a phone call after each transmission, only to discover the facsimile had not been received. Later that same evening, the document was received by Ann Garms.

3. In July 1998, Graham Schorer asked his office to facsimile a document to him at Senator Boswell's office. The first facsimile had been reduced and the presentation changed. From memory, it took two or three attempts before the true replica of the document was received. On his return to Melbourne, Graham Schorer rang Xerox to inspect the non-replica copy of the original documents that was received by Senator Boswell's facsimile machine in Canberra.

The enclosed Exhibits are unaltered copies of the original facsimiles received on Graham Schorer's fax machine (03) 9287 7001 or facsimiles received by the parties associated with the Telstra dispute.

Yours sincerely,

Graham Schorer
## INDEX OF EXHIBITS (FACSIMILE TRANSMISSIONS)

<table>
<thead>
<tr>
<th>EXHIBIT NO.</th>
<th>FACSIMILE TRANSMISSION TO</th>
<th>FACSIMILE TRANSMISSION FROM</th>
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<th>TIME</th>
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<td>Xerox Service Help Centre</td>
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<td>(03) 9670 4745 Aitken, Walker &amp; Strachan</td>
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<td>13</td>
<td>(03) 9287 7001 Graham Schorer</td>
<td>Sue Owens' office, Solicitor</td>
<td>06/01/99</td>
<td>12:17</td>
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<td>13A</td>
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<td>13:28</td>
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</table>

16 Newspaper articles about available software used to interrogate or capture calls within a telecommunications network.

16A THE AGE, Saturday, 12 September 1998: EC concern about US phone spies


16C THE AUSTRALIAN FINANCIAL REVIEW – WEEKEND, 10-11 January 1998: NetMap identified as corporate terrier

17 (03) 9287 7001 Graham Schorer | Deacons Graham & James | 13/01/99 | 12:37 |

18 Report prepared by SCANDRETT AND ASSOCIATES PTY LTD

19 Report prepared by Total Communications

20 Report prepared by Fuji Xerox Australia Pty Ltd
### DESCRIPTION OF EXHIBITS AND POINTS TO NOTE

<table>
<thead>
<tr>
<th>EXHIBIT NO.</th>
<th>DATE</th>
<th>TIME</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>04/01/99</td>
<td>13:41</td>
</tr>
</tbody>
</table>
| Test facsimile sent to GOLDEN on (03) 9287 7001 during the period the facsimiles from certain locations appeared to be intercepted and re-transmitted. 
Note: The Xerox facsimile machine’s transmission footprint on top of page was received in the same format as transmitted. | |
| 2           | 04/01/99   | 04:23PM|
| Test facsimiles sent from Tivoli to GOLDEN’s Accounts’ facsimile machine (03) 9286 0066. 
Note: The transmitting facsimile’s footprint on top of each page is the original footprint transmitted by the Tivoli facsimile. | |
| 2A          | 04/01/99   | 02:43PM|
| 2B          | 04/01/99   | 01:56PM|
| 2C          | 04/01/99   | 01:53PM|
| 2D          | 20/02/98   | 03:52 PM|
| 3           | 04/01/99   | 03:17PM|
| Test facsimile sent from Tivoli to GOLDEN’s main facsimile machine (03) 9287 7001. 
Note: The transmitting facsimile’s footprint on top of page is the original footprint transmitted by the Tivoli facsimile. This facsimile was received after the phenomena ceased to regularly occur. | |
| 3A          | 04/01/99   | 03:17PM|
| 3B          | 04/01/99   | 03:17PM|
| 3C          | 04/01/99   | 15:19  |
| Test facsimile sent from Tivoli to GOLDEN’s main facsimile machine (03) 9287 7001. 
Note: The transmitting facsimile’s footprint on top of page is NOT the original footprint transmitted by the Tivoli facsimile. This facsimile was received before the phenomena ceased to regularly occur. The third party footprint has not printed Brisbane time, it has printed daylight savings time that is applicable to Victoria, New South Wales and Canberra. | |
| 3D          | 30/12/98   | 14:38  |
| 3E          | 29/12/98   | 16:29  |
| 3F          | 29/12/98   | 16:19  |
| 3G          | 29/12/98   | 15:50  |
| 3H          | 29/12/98   | 15:39  |
| Facsimile of Tivoli’s facsimile machine’s Activity Report for the period December 24-29, 1998. 
Note: The foreign (third party) footprint overlaying the Tivoli’s original footprint. | |
| 3I          | 24/12/98   | 16:47  |
| Copy of facsimile sent by Tivoli to (03) 9287 7001. 
Note: The transmitting facsimile’s footprint on top of page is NOT the original footprint transmitted by the Tivoli facsimile. The third party footprint has not printed Brisbane time, it has printed daylight savings time that is applicable to Victoria, New South Wales and Canberra. | |
| 3J          | 10/06/98   | 15:50  |
| Copy of facsimile sent by Tivoli to (03) 9287 7001. 
Note: The transmitting facsimile’s footprint on top of page is NOT the original footprint transmitted by the Tivoli facsimile. | |
| 3K          | 01/05/98   | 02:45AM|
| Copy of facsimile sent by Tivoli to (03) 9287 7001. 
Note: The transmitting facsimile’s footprint on top of page is THE original footprint transmitted by the Tivoli facsimile. | |
| 3L          | 14/04/98   | 10:23AM|
| same as 3K  | |
| 4           | 08/01/99   | 00:00  |
| Copy of Commonwealth Ombudsman’s facsimile Transmission Report. | |
| 4A          | 04/01/99   | 16:19  |
| Test facsimile from Ombudsman to (03) 9287 7001. This facsimile received after the phenomena ceased to occur. | |
| 4B          | 19/12/97   | 10:25  |
| Facsimile received from Ombudsman. 
Note: The original Ombudsman’s facsimile machine transmission footprint on top of page. | |
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<th>EXHIBIT NO.</th>
<th>DATE</th>
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<tbody>
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<td>16:47</td>
</tr>
<tr>
<td>4E</td>
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<td>10:20</td>
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<tr>
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</tr>
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<td>13/11/98</td>
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**DESCRIPTION OF EXHIBITS AND POINTS TO NOTE**

- **EXHIBIT NO. 4D**: Facsimile received from Ombudsman. Note: The original Ombudsman's facsimile machine transmission footprint has been replaced with a foreign (third party) footprint.
- **EXHIBIT NO. 4E**: same as 4D
- **EXHIBIT NO. 4F**: same as 4D
- **EXHIBIT NO. 5A**: Copy of Ombudsman's facsimile transmission report.
- **EXHIBIT NO. 5B**: Test facsimile.
- **EXHIBIT NO. 6A**: Test facsimile. Note: Originating facsimile machine's transmission footprint. Compare the original footprint format with the foreign (third party) footprint.
- **EXHIBIT NO. 6B**: Facsimile received from Hunt's. Note: The transmission footprint on top of the page is NOT the originating facsimile's transmission footprint.
- **EXHIBIT NO. 7A**: Test facsimile from the facsimile machine used by Paul Cosgrave. Note: On bottom of page, the original transmission footprint.
- **EXHIBIT NO. 7B**: Facsimile sent by Paul Cosgrave to Schorer c/- Canberra International Hotel. Note: The original transmission footprint appears on top of page.
- **EXHIBIT NO. 7C**: Facsimile sent by Paul Cosgrave to Schorer at (03) 9287 7001. Note: The original transmission footprint DOES NOT appear on top of page, in fact, it has been eliminated and replaced with a foreign (third party) footprint.
- **EXHIBIT NO. 8A**: Test facsimile from R Plowman to (03) 9287 7001. Note: The original transmission footprint sent by Plowman's machine.
- **EXHIBIT NO. 8B**: Facsimile from Plowman to (03) 9287 7001. Note: The original transmission footprint DOES NOT appear on top of page, in fact, it has been eliminated and replaced with a foreign (third party) footprint.
- **EXHIBIT NO. 8C**: same as 8B
- **EXHIBIT NO. 9**: Facsimile from A Smith to (03) 9286 0066. Note: At top of page, original footprint from Smith's machine, plus the same original footprint on facsimile sent elsewhere and facsimile sent back to Smith.
- **EXHIBIT NO. 10A**: Test facsimile sent to (03) 9287 7001. Note: Original footprints are now appearing at all facsimiles.
- **EXHIBIT NO. 10B**: Facsimile from A Smith to (03) 9287 7001. Note: At bottom of page, the foreign (third party) facsimile transmission footprint. The telephone number reported in this foreign footprint has not been a valid telephone number since AUSTEL-Telstra increased the number range of all telephone numbers throughout Victoria.
- **EXHIBIT NO. 10C**: Facsimile from A Smith to (03) 9287 7001. Note: At top of page, the foreign (third party) facsimile transmission footprint.
- **EXHIBIT NO. 11A**: Aitken, Walker & Strachan's fax header accompanying copy of fax letterheads from Deacons Graham & James.
DESCRIPTION OF EXHIBITS AND POINTS TO NOTE

EXHIBIT NO. | DATE   | TIME   |
-----------|--------|--------|
11B        | 06/01/99 | 06:06  |
11C        | 16/07/98 | 12:09  |

The facsimile number that appears in this foreign footprint, according to this test done, is one of a group of telephone numbers that are included in the Holding Redlich Solicitors' in-dial telephone system. Holding Redlich are Telstra's solicitors who are representing Telstra in the Bova arbitration, and Aitken, Walker & Strachan represent the Bova's.

When Andrew Blogg from Aitken, Walker & Strachan returns from overseas, further investigations will be done and effort will be made to obtain a copy of the firm's facsimile activity report for the day of 16/07/98.

12 Facsimile from Senator Bill O'Chee's Brisbane office confirming the facsimile footprint in Exhibit 12C is not that belongs to Senator O'Chee's office.

12A Facsimile from Senator Bill O'Chee's Canberra office. Note: Foreign transmission footprint on bottom of page.

12B Copy of facsimile Senator O'Chee sent to Graeme Ward of Telstra. Note: On bottom of page appears the original facsimile transmission footprint that emanates from O'Chee's Canberra office.

12C Facsimile from Senator Bill O'Chee's Canberra office. Note: Foreign transmission footprint on bottom of page.

13 13A Copy of facsimile received from the office of Sue Owens. Note: On top of page appears the foreign (third party) transmission footprint.

13B Copy of test facsimile received from Sue Owens' office. Note: On top of page appears the original fax machine's transmission footprint.

14 14A Copy of Ambidji facsimile received by one of the following: John Wynack, Ann Garms, John Armstrong or Roger Levy. (I cannot remember how I acquired possession of this copy.) Note: The original facsimile transmission report of the Ambidji appears at the top of this page.

14B Copy of same facsimile as 14A received by Schorer. Note: The foreign footprint that appears on top of page.

15 15A Copy of facsimile sent by C.o.T. member R Bova to Senator Boswell's Canberra office. This facsimile has the correct original transmission footprint on top of page.
**DESCRIPTION OF EXHIBITS AND POINTS TO NOTE**

<table>
<thead>
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<tbody>
<tr>
<td>15B</td>
<td>10/7/98</td>
<td>13:20</td>
</tr>
</tbody>
</table>

Copy of fax header received at Senator Boswell’s Canberra office.

It was either on this occasion or periods close to this that facsimile sent from (03) 9287 7001 to Senator Boswell’s office were experiencing difficulties and been received in such a manner that indicated (according to current technical advice) that the facsimile had been captured or intercepted and re-transmitted.

The end product received in Senator Boswell’s office had reduced size of copy and re-formatted copy to appear on more pages than the original being transmitted by facsimile.

On return from this trip to Canberra or another trip around this time, Xerox was called in to examine the fax machine connected to (03) 9287 7001 incoming calls to establish whether it was Schorer’s machine causing such events to occur. NO FAULT FOUND IN MACHINE. Technician suggested it could be line quality or other such phenomena causing such problem.


This article describes the sophistication of interception software now being used.

Note: This software’s ability to monitor/intercept millions of personal and commercial communications every hour.


Article about how the NetMap software is used to interrogate telecommunications networks to detect crime.


Article about how the NetMap software is used to interrogate telecommunications networks to detect crime.

17 Facsimile from Deacons Graham & James to Schorer on (03) 9287 7001.

Note: On top of facsimile appears the original transmission footprint of the Deacons Graham & James’ facsimile machine. Refer to Exhibit 11C and compare the difference in the transmission footprints.

This area requires further investigation.

18 Report prepared by SCANORETT AND ASSOCIATES PTY LTD.

19 Report prepared by Total Communications.

20 Report prepared by Fuji Xerox Australia Pty Ltd.
Exhibit 1

Facsimile Transmission

to
(03) 9287 7001
Graham Schorer

from
Xerox Service Help Centre
THE DOCUMENT COMPANY
FUJI XEROX

TEST FAX

NATIONAL HELP CENTRE
TELEPHONE NUMBERS
1800 028962 AUSTRALIA WIDE
0800 503386 NEW ZEALAND

FAX NUMBERS
(81)(02) 9384 5133
(61)(02) 9384 5711

SUPPLIES
TELEPHONE NUMBERS
131411 AUSTRALIA WIDE
(09) 356 4356 AUCKLAND, NZ
(04) 384 5255 WELLINGTON, NZ
(03) 379 6446 CHRISTCHURCH, NZ

02. 9364 5249
7AR\120
Exhibit 2

Facsimile Transmission

to
(03) 9286 0066
Graham Schorer

from
Tivoli Cabaret & Bar
Exhibit 2A

Date: Jan. 04 1999

Time: 04:23PM

From: TIVOLI CABARET AND BAR
+61 7 3257 1583

To: 03 9286 0066
4 January 1999

Mr Graham Schorer
Golden Messenger

The Tivoli Cabaret & Bar
48-52 Costin Street
Fortitude Valley
BRISBANE
Qld 4006
Ph: [07] 32571288
Fax: [07] 32571583

Ann Garms
Managing Director
Exhibit 2B

Date: Jan. 04 1999
Time: 02:43PM
From: TIVOLI CABARET AND BAR
+61 7 3257 1583
To: 03 9286 0066
4 January 1999

Golden Messenger
Exhibit 2C

Date:    Jan. 04 1999
Time:    01:56PM
From:    TIVOLI CABARET AND BAR
         +61 7 3257 1583
To:      03 9286 0066
The Tivoli Cabaret & Bar

48-52 Costin Street
Fortitude Valley
BRISBANE
Qld 4006
Ph: (07) 32571288
Fax: (07) 32571583

Ann Garms
Managing Director

4 January 1999

Mr Graham Schorer
Golden Messenger
Exhibit 2D

Date: Jan. 04 1999
Time: 01:53PM
From: TIVOLI CABARET AND BAR
      +61 7 3257 1583
To: 03 9286 0066
Golden Messenger
Exhibit 2E

Date: Feb. 20 1998

Time: 03:52PM

From: TIVOLI CABARET AND BAR
      07 32571583

To: 03 9286 0066
19 February 1998

Mr John Wynack
Director of Investigations
Commonwealth Ombudsman
Canberra ACT.

Chair, Senate Working Party

By Facsimile: (06) 2497829

Dear Mr Wynack

Re: Senate Committee Working Party – CoT and CoT related Cases.

I refer to John Armstrong's letter of the 16 February 1998 in which he provides his version of the Working Party's progress to date. This response is to be read in conjunction with Graham Schorer's response of today's date and the joint CoT Working Party Submission.

Overview

Whilst there is recorded a cogent history of events which refute the majority of statements made by John Armstrong, I feel compelled to set the record straight in the most succinct form possible, not just for the matter of my own credibility but on behalf of the CoT's I represent. This is not to say there has not been some significant benefits in the process thus far. Important information has been gained through the process. This in my opinion is due to the Senate Committee's commitment and the skills and dedicated professionalism of the Chair, Mr John Wynack.

The Amended Terms of Reference settled by the Senate Committee charged the Working Party with the task of developing a "List" of documents as described in the Terms of Reference. Telstra has completely disregarded the Senate Committees guidelines, i.e. that the list be developed by the Working Party, and has instead, singly developed "Lists" and presented these to the Working Party as a fait accompli. On the 16 December, the Working Party agreed that Expert Technical assistance was required to provide advice as the CoT'S were adamant that the network diagrams and
Exhibit 3A

Date: Jan. 04 1999

Time: 03:17PM

From: TIVOLI CABARET AND BAR
+61 7 3257 1583

To: 03 9287 7001
The Tivoli Cabaret & Bar

48-52 Costin Street
Fortitude Valley
BRISBANE
Qld 4006
Ph: [07] 32571288
Fax: [07] 32571583

Ann Garros
Managing Director

4 January 1999

Golden Messenger

[Signature]

[Signature]
Exhibit 3B

Date: Jan. 04 1999
Time: 03:17PM
From: TIVOLI CABARET AND BAR
   +61 7 3257 1583
To: 03 9287 7001
4 January 1999

Mr Graham Schorer
Golden Messenger
Exhibit 3C

Date: 04/01/99
Time: 15:19
From: +61 7 3257 1583
To: 03 9287 7001
The Tivoli Cabaret & Bar

48-52 Costin Street
Fortitude Valley
BRISBANE
Qld 4006
Ph: (07) 32571288
Fax: (07) 32571583

Ann Garnes CDM
Managing Director

4 January 1999

Golden Messenger
Exhibit 3D

Date: 30/12/98
Time: 14:38
From: +61 7 3257 1583
To: 03 9287 7001
Graham Pre

Ring me on mobiles.

G
Exhibit 3F

Date: 29/12/98
Time: 16:19
From: +61 7 3257 1583
To: 03 9287 7001
Exhibit 3G

Date: 29/12/98
Time: 15:50
From: +61 7 3257 1583
To: 03 9287 7001
The Tivoli Cabaret & Bar

48-52 Costin Street
Fortitude Valley
BRISBANE QLD 4006

Ph: (07) 32571288
Fax: (07) 32571583

Ann Garsis OAM
Managing Director

24 December 1998

Mr John Armstrong
Customer Affairs Counsel
Telstra Corporation
242 Exhibition Street
MELBOURNE VIC 3000

By facsimile: (03) 9632 9965
Exhibit 3H

Date: 29/12/98

Time: 15:39

From: +61 7 3257 1583

To: 03 9287 7001
Exhibit 31

Date: 24/12/98
Time: 16:47
From: +61 7 3257 1583
To: 03 9287 7001
24 December 1998

Mr John Armstrong
Customer Affairs Counsel
Telstra Corporation
242 Exhibition Street
MELBOURNE VIC 3000

By facsimile: (03) 9632 0965

Dear Mr Armstrong


I refer to Mr Wynack’s letter of the 22 December 1998 and my response of 23 December 1998. I subsequently spoke to Mr Wynack who requested that I write to you directly and inform you of the following in relation to the reasonableness and validity of my request for CENTOC & TRANE Data which would indicate that you should provide the Microfiche as viewed at Holding Redlick.

**Complaint to Telstra re congestion:**

The Telstra Board recorded Congestion as one of the Tivoli complaints.

**The Arbitrators Rulings**

The Arbitrator in a Ruling dated 23 October 1995, in response to 7- “Documents relating to the performance of the Fortitude Valley exchange and tandem” the Arbitrator Directed, “I support this request. “It is conceivable that answers to requests (a), (b), (c) and (e) could provide further evidence of call loss”.

The Arbitrator further Ruled on the 8 February 1996 (ii) where a document which has been withheld or modified relates to heavy traffic, or congestion, on services to Telstra customers, and there is a reasonable possibility that this traffic or congestion may impact upon the service to the Tivoli, this document should be provided in full.”

The Tivoli Cabaret & Bar
Exhibit 3J

Date: 10/06/98
Time: 15:50
From: 07 32571583
To: 03 9287 7001
Dear Senator Patterson


Senate Working Party
Cot and CoT Related Cases

As noted by Mr Wynack in his Report I was unable to progress my submissions to the independent Technical Consultant. This was partly due to my representations on behalf of CoT Member Ross Plowman and the Supreme Court Appeal. Therefore several matters remain unaddressed. I have discussed these matters with the Chair Mr John Wynack and submit the following Addendum Report for your consideration. The Addendum Report covers the following matters:

1. Documents, which Telstra allege have been supplied and which have not.
2. Documents not supplied and which are not listed by Telstra in the “Lists”
4. Ann Garms requests not provided to the independent Technical Consultant due to the prolonged defence by Telstra in the Garms Supreme Court Appeal.

Thank you for your assistance.

Yours sincerely

Ann Garms
Exhibit 3K

Date: May. 01 1998

Time: 02:45AM

From: TIVOLI CABARET AND BAR
07 3257 1583

To: 03 9287 7001
The Tivoli Cabaret and Bar
48-52 Costin Street
Fortitude Valley
Brisbane
QUEENSLAND 4006

Ann Garms OAM
Managing Director

30 April 1998

Ms Roxane Le Guen
Secretary
Senate Environment, Recreation, Communications and the Arts Legislation Committee

By facsimile (06) 273 5884

Dear Ms Le Guen

Re: Matters Arising from the Committee’s Consideration of Telstra’s Annual Report 1996-1996 (Casualties of Telstra (CoT) and Related Cases. Committee Meeting 26 September 1997.

Senate Working Party
Report by The Chair -CoT and CoT Related Cases

◊ Destruction of Documents

Please find the CoT’s Attachment to the Report on the Destruction of documents. Could you please attach. I confirm that the other documents referred to in our telephone conversation of yesterday were dispatched by overnight Air freight courier. Thank You.

Yours sincerely

Ann Garms

[Signature]

[FAXED]
Exhibit 3L

Date: Apr. 14 1998

Time: 10:23AM

From: TIVOLI CABARET AND BAR
      07 32571583

To: 03 9287 7001
14 April 1998

Mr John Wynack
Director of Investigations
Commonwealth Ombudsman
Canberra
ACT.

Chair, Senate Working Party

By Facsimile: (06) 2497 829

Dear Mr Wynack

Re: Senate Working Party – CoT and CoT Related Cases
Appointment of Technical Consultant – The Ambidji Group
John Fitzsimons.

I am in receipt of George and Close Associates correspondence to you dated 13 April 1998.

Regretably, we have to agree with George Close that a former Telstra employee from Regulatory could not possibly be considered as an Independent Consultant to adjudicate on the reasonableness of the CoT’s requests and Telstra’s responses to those requests.

In personal communications I had with the Chairman of AUSTEL, Mr Robin Davey, during the period of the AUSTEL Inquiry, he expressed extreme concern at the lack of cooperation and the unwillingness of Regulatory to provide network documents and information.

The same information that up to today has not been provided to the CoT’s. The same information that the Commonwealth Ombudsman found is “General Exchange Information” had not been provided under FOI and in the most part has up until today not been provided despite the Commonwealth Ombudsman’s conclusions in her report dated May 1996.

The same information that the Senate Working Party has been attempting to obtain from Telstra since October 1997.
Exhibit 4

Facsimile Transmission to
(03) 9287 7001 Graham Schorer
from Commonwealth Ombudsman
Exhibit 4A

Date: 08/01/99

Time: 00:00

From: Comm Ombudsman

To: 03 9287 7001
Mr. Schorer,

As discussed, here are copies of the transmission reports. Please let me know of any further assistance you require.

Ian Coppell

8-1-99
Exhibit 4B

Date: JAN 04 '99

Time: 16:19

From: 02-62497829
COMM OMBUDSMAN

To: 03 9287 7001
4 January 1999

Dear Mr Schbrer

Herewith our letterhead as requested.

Ian Coppell
Senior Investigation Officer
Major Projects Section
Exhibit 4C

Date: 12-DEC-1997
Time: 10:25
From: COMM OMBUDSMAN
To: 0392877001
Ref No: A/97/123

19 December 1997

Mr Graham Schorer
Golden
PO Box 313
NORTH MELBOURNE  3051

Dear Mr Schorer

Attached is the letter I sent to the Senate ERCA Committee re the Working Party's activities.

I decided not to send the appendix which you sent to me late yesterday as I do not think it is relevant to the purpose of the letter and I think that those issues should be the subject of debate in the Working Party in the first instance.

Yours sincerely

John Wynack
Chair, Working Party
Exhibit 4D

Date: 05/06/98
Time: 16:47
From: 61 6 249 7829
To: 03 9287 7001
Ref No: A/97/123

5 June, 1998

Senator Patterson
Chair
Senate Environment, Recreation, Communications
and the Arts Legislation Committee
Parliament House
CANBERRA ACT 2600

Dear Senator Patterson


Attached is my final report on the activities of the Working Party. Appended to the report is a separate report by the Cotis' representatives.

Yours sincerely

John Wynack
Chair, Working Party
Exhibit 4E

Date: 29/10/98
Time: 10:20
From: 61 6 249 7829
To: 03 9287 7001
Ref No: A/97/123

29 October 1998

Mr Graham Schorer
Golden
PO Box 313
NORTH MELBOURNE 3051

Dear Mr Schorer

I refer to your letter of 21 September 1998 concerning the 'Confidentiality Agreement'.

Mrs Garms recently signed a confidentiality agreement - copy attached. Please advise whether you intend signing a confidentiality agreement and, if so, when.

Yours sincerely

[Signature]

John Wynack
Chair, Working Party

Copy to Mrs Garms, Mr Levy and Mr Armstrong.
Exhibit 4F

Date: 20/12/98
Time: 15:24
From: 61 6 249 7829
To: 03 9287 7001
Ref No: A/97/123

20 December 1998

Mr Roger Levy
Group Manager
Telstra
Locked Bag 5761
MELBOURNE VIC 8100

Dear Mr Levy,

I refer to your letter of 18 December 1998 (facsimiled at 5.57pm) concerning the review of files in DNFAG and the FOI section and my proposal to visit your office to obtain information about the processes you are applying to complete the search of DNFAG and the FOI Section.

I note your view that Telstra's proposal is a very simple one. It is my opinion that none of the searches (FOI, Arbitration or SCWP) undertaken to date have been very simple and I believe that I am vindicated in this view by the fact that the SCWP has been operating for fifteen months with none of the Parties being satisfied that the searches have been effective. I am also concerned that previously undisclosed documents are being turned up regularly, notwithstanding the apparent thoroughness of the searches.

I do not understand how it is, at this advanced stage of the Working Party's activities, that there are still 'General Files' and 'General File Extracts' which have not been processed satisfactorily to ensure that Telstra complies with the Parties' requests. Are these files which have been in DNFAG and the FOI Section for the life of the SCWP?

I am also concerned at the comments in the second dot point on page two of your letter of 18 December 1998 (facsimiled at 11.51am). I have attended several viewings of documents arranged by Telstra for each of the Parties, and it had been my understanding that Telstra had provided all of the predominantly 'Customer Specific Files', or explanations for documents withheld.

In the letter you facsimiled at 5.57 pm on 18 December 1998, you stated that "It is Telstra's understanding that your main concern in respect of the searches of the FOI and DNFAG areas arose from a belief that the same approach was not being applied in these areas as had been applied elsewhere in Telstra." Telstra's understanding is partially correct - I availed myself of the opportunity to personally observe the processes for the searches of a number of Telstra locations and I was satisfied. I now wish to form a view about the processes being applied to the searches of DNFAG and FOI and, to this end, I
Exhibit 5

Facsimile Transmission
to
(03) 9286 0066
Graham Schorer
from
Commonwealth Ombudsman
Exhibit 5A

Date: 08/01/99
Time: 00:00
From: Comm Ombudsman
To: 0392860066
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<td>OK</td>
<td>04</td>
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</table>

8-1-99

Mr. Schor

As discussed, here are copies of the transmission reports. Please let me know if any further assistance you require.

Tina Connell
Exhibit 5B

Date: JAN 04 '99

Time: 16:05

From: 02-62497829
COMM OMBUDSMAN

To: 03 92860066
4 January 1999

Dear Mr Schorer

Herewith our letterhead as requested.

Ian Coppell
Senior Investigation Officer
Major Projects Section
Exhibit 6

Facsimile Transmission

to

(03) 9287 7001
Graham Schorer

from
W R Hunt
Solicitors
Exhibit 6A

Date: JAN 05 '99
Time: 05:20PM
From: 61 3 96706598
To: (03) 9287 7001
9287-9001

Please phone me back ASAP.

[Signature]
Exhibit 6B

Date: 07/12/98
Time: 09:58
From: 61 3 96706598
To: (03) 9287 7001
FACSIMILE TRANSMISSION

FROM
HUNTS' Solicitors and Consultants

OUR FAX: (03) 9670 6598

SENDER: Wm. R. HUNT

DATE: 07 December 1998

TO: GOLDEN MESSENGERS

YOUR FAX:

ATTENTION: MR. GRAHAM SCHORER

RE: TELSTRA CORPORATION LIMITED

MESSAGE:

Frechills letter arrived after the office had closed on Friday. I am contacting Mr. Cosgrave.

امية

PAGES: 2

(Including this page)

IF ANY PART OF THIS TRANSMISSION HAS NOT BEEN RECEIVED OR IS ILLEGIBLE PLEASE CONTACT THE SENDER ON (03) 9670-5694
Exhibit 7

Facsimile Transmission

to

(03) 9287 7001

Graham Schorer

from

Paul Cosgrave

Barrister
Exhibit 7A

Date: 06/01 '98
Time: 12:39
From: 61 3 9608 8776
To: 03 9287 7001
FACSIMILE TRANSMISSION

Date: 6.1.98 Facsimile No.: 9287 7001
To: Mr. Graham Delaney
ATT: Elizabeth

If you do not receive ........ pages (including this one) please telephone immediately.

RE: Please find enclosed fac as discussed. If you have any inquiries in relation to this matter please call me on 9608 8558

Anne Parsons.
Exhibit 7B

Date: 08/12 '98
Time: 17:39
From: 61 3 9608 8776
To: 03 9287 7001
DATE: 8 DECEMBER 1998

TO: MR GRAHAM SCHORER
C/- CANBERRA INTERNATIONAL HOTEL

FAX NO: (02) 6248 7823

FROM: PAUL J. COSGRAVE

FAX NO: (03) 9608 8776

NOTE: IF YOU DO NOT RECEIVE 18 PAGES (INCLUDING THIS ONE), PLEASE TELEPHONE SENDER ON (03) 9608 7953

REMARKS:

Graham,

This advice has been completed more hurriedly than I would wish and may need to be changed.

IMPORTANT

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Regards, Paul
Exhibit 7C

Date: 03/12/98
Time: 11:28
From: 61 3 9608 8776
To: 03 9287 7001
DATE: 3 DECEMBER 1998

TO: MR GRAHAM SCHORER

FAX NO: 9287 7001

FROM: PAUL J COSGRAVE

FAX NO: (03) 9608 8776

NOTE: IF YOU DO NOT RECEIVE 12 PAGES (INCLUDING THIS ONE), PLEASE TELEPHONE SENDER ON (03) 9608 7953

REMARKS:

Memorandum follows.

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