10 January 1996

CONFIRMATION OF FAX



Telecommunications Industry Ombudsman

Ombudsman

Mr Alan Smith Cape Bridgewater Holiday Camp Blowholes Rd RMB 4408 CAPE BRIDGEWATER VIC 3306

Dear Mr Smith

I refer to your letter of 31 December 1998 in which you seek to access to various correspondence held by the TIO concerning the Fast Track Arbitration Procedure.

The arbitration of your claim was completed when an award was made in your favour more than eighteen months ago and my role as Administrator is over.

I do not propose to provide you with copies of any documents held by this office.

Yours sincerely 

OMBUDSMAN

"... providing independent, just, informal, speedy resolution of complaints."

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