



OFFICE OF THE TREASURER

- 3 DEC 1997

Mr [redacted]
Chief of Staff
Office of Senator the Hon. Richard Alston
Minister for Communications, Information Economy and the Arts
MG 70
Parliament House
CANBERRA ACT 2600

RECEIVED
- 4 DEC 1997

Dear [redacted]

Attached please find correspondence from Mr Alan Smith in relation to his claims as a Casualty of Telstra member.

As this matter falls within the portfolio responsibility of your Minister I would be grateful if you would respond to Mr Smith directly as appropriate.

I have also copied this material to the Minister for Justice, Senator the Hon. Amanda Vanstone.

Yours sincerely

Philip Gaetjens
Principal Adviser

RECEIVED ON
5 DEC 1997
10.15 AM S.

Minister	Relations
- 5 DEC 97	
Planned for:	
<input type="checkbox"/>	Urgent by [redacted]
<input checked="" type="checkbox"/>	Acknowledgment
<input type="checkbox"/>	Reply by:
	Minister <input type="checkbox"/>
	Chief of Staff <input type="checkbox"/>
	Adviser <input type="checkbox"/>
	Department <input type="checkbox"/>
<input checked="" type="checkbox"/>	Immediate Action
<input type="checkbox"/>	Information
Co: PF	

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OFFICE OF THE TREASURER

13 JUL 1998

Mr A. Smith
Cape Bridgewater Camp
PORTLAND VIC 3305

Dear Mr Smith

Thank you for your letter 27 April 1998 to the Treasurer concerning your dispute with Telstra. The Treasurer has asked that I respond on his behalf and I apologise for the delay in doing so.

This matter falls within the portfolio responsibility of the Minister for Communications, the Information Economy and the Arts, Senator the Hon Richard Alston. Accordingly, I have forwarded your correspondence to Senator Alston for his attention.

I understand that the Department of Communications and the Arts has recently sought advice from the Telecommunications Industry Ombudsman on the status of outstanding COTS claims. I am advised that the Department of Communications and the Arts will respond to you directly on receipt of advice from the TIO.

Any evidence you have to support your claims of unlawful phone tapping and other improprieties should be forwarded to Senator Alston and the Australian Federal Police.

I trust this information will be of assistance to you.

Yours sincerely

Philip Gaetjens
Chief of Staff

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OFFICE OF THE TREASURER

14 DEC 1998

Mr A. Smith
Cape Bridgewater Holiday Camp
Blowholes Road
RMB 4408
PORTLAND VIC 3305

Dear Mr Smith

Thank you for your facsimile of 2 November 1998 to the Treasurer concerning your dispute with Telstra. The Treasurer has asked that I respond on his behalf.

The Treasurer is concerned that your complaint be properly addressed and has asked that, as this matter falls within the portfolio responsibility of the Minister for Communications, Information Technology and the Arts, Senator the Hon Richard Alston, I forward your correspondence to Senator Alston for his attention.

I am advised that the Parliamentary Secretary to the Minister for Communications, the Information Technology and the Arts, Senator the Hon Ian Campbell will be assisting Senator Alston on telecommunications consumer issues, including yours and other similar cases relating to Telstra.

I trust this information will be of assistance to you.

Yours sincerely

A handwritten signature in black ink, appearing to read 'P Gaetjens'.

Philip Gaetjens
Chief of Staff