



Telecommunications  
Industry  
Ombudsman

March 9, 1995

Ombudsman

Mr. Alan Smith  
Cape Bridgewater Holiday Camp  
Blowholes Road  
RMB 4408  
CAPE BRIDGEWATER VIC. 3306

By facsimile: (055) 267 230

Dear Alan,

Re: Resource Unit - Technical Support

As the executive of DMR Group Australia Pty. Ltd. is unavailable to provide locally based technical assistance, I propose to utilise the services of Mr. F. [redacted] and Mr. [redacted] Telecommunications (based in Adelaide) who are suitably qualified and independent.

Messrs. Read and Soutter will assist Mr. [redacted] Group Inc. (Canada) in the technical assessment under the Fast Track Arbitration Procedure. Mr. [redacted] the principal technical advisor to the Resource Unit will be in Australia within two weeks. The technical enquiries will commence on Thursday 16th March, 1995.

Could you please confirm with me in writing that you have no objection to this appointment so the matter can proceed forthwith.

Yours faithfully,

Ombudsman

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*"... providing independent, just, informal, speedy resolution of complaints."*

TIO LTD ACN 057 634 787  
National Headquarters  
321 Exhibition Street  
Melbourne Victoria

Box 18098  
Collins Street East  
Melbourne 3000

**CONFIRMATION  
OF FAX**

Telephone (03) 277 8777  
Facsimile (03) 277 8797  
Mobile 018 591 208