

TO

FROM

HORSHAM MINOR SWITCHING CENTRE

SUBJECT TEST CALLS TO CAPE BRIDGEMATER

DATE 18-1-84

CHRIS.

ON THE 18th OF AUGUST 1983 TEST CALLS WERE MADE DIRECTLY TO MR. SMITH FROM AN SR-B EQUIPMENT PHONE NUMBER AS REQUESTED BY DAVE STOCKDALE. THE RESULTS WERE THAT MY FIRST CALL WAS SUCCESSFUL AND CONVERSATION TOOK PLACE HOWEVER SUBSEQUENT CALLS ENCOUNTERED BUSY TONE. I BELIEVE I MADE ABOUT FIVE CALLS BEFORE I WAS AGAIN SUCCESSFUL.

I WAS INFORMED THAT THE PROBLEM WAS CAUSED BY M.C.T. FACILITY PARAMETERS ON THE CUSTOMERS SERVICE AND I BELIEVE THAT I FORWARDED THIS INFORMATION TO THE CUSTOMER.

THE FOLLOWING DAY, WITH M.C.T. FACILITIES REMOVED. I MADE MORE TEST CALLS ALL OF WHICH WERE SUCCESSFUL.

FURTHER DETAILS ARE RECORDED WITH DAVE STOCKDALE.

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