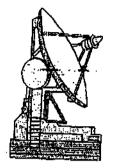
Scandrett Associates Pty Ltd Telecommunications Consultants Report

Exhibits 1 to 7



SCANDRETT AND ASSOCIATES PTY LTD

Telecommunications Consultants
47 Elizabeth Street RosalieQueensland 4074
Tel+617 3368 1377

January 7, 1999

The Hon Senator

The Senate Leader of the National Party
Mr R Boswell

Parliament House

Canberra

Dear Sir

We have been requested to offer an opinion on the matter of alleged facsimile interception. Due to time constraints this report is preliminary and abridged.

Our company operates in the field of Telecommunications Consultancy and has done so for some 11 years.

The founding director, the writer of this letter was previously employed in a similar capacity 7 years before that in a national firm of Electrical Consultants. Prior to that he was also employed by a national telecommunications carrier. He holds a national certificate in Electrical Engineering.

Turning to the matter of the facsimiles. We have made an investigation into the possible interception and retransmission of facsimiles from the Tivoli Cabaret. Further the scope of this work was expanded to consider two other fax services who we are told are members of an organisation called COT. This was done as Mrs Garms not only advised us that it was calls to

certain numbers that the alleged interception occurred but also that the three numbers formed part of a "group", all of which appeared to be suffering from this interception.

We viewed that this scope of work was important in so much that if interception was occurring then , because of the geographical location of these three machines it was being done on a national footing and could not be seriously considered as being the efforts of a single person or local group.

We were also reminded that there has been a protracted legal case involving these organisations and Telstra. Further we were advised that Telstra had previously, and without Mrs Garms direct permission, tapped the telephones at the Tivoli for an extended period and had taped conversations at that time. This information was of a background nature and was not considered in our deliberations.

We were briefed on the background situation and made several tests of Tivoli services. The hard evidence given to us, showing possible interception related to unexplained changes in the header strip of some faxes sent between these parties and others with an interest in COT matters. These changes are not normal, as the header strip is a record of a handshake between the machines to enable setup of the calls, that is to say it indicates a conversation or exchange of information between fax machines and is not normally able to be modified by the receiving party (the human). For example the receiver of a fax from say the Ombudsman's office could not change the header information sent by the Ombudsman's machine.

We canvassed examples, which we are advised are a representative group, of this phenomena

They show that

- the header strip of various faxes is being altered
- · the header strip of various faxes was changed or semi overwritten.
- In all cases the replacement header type face is the same.
- The sending parties all have a common interest and that is COT.
- Some faxes have originated from organisations such as the Commonwealth Ombudsman office.
- The modified type face of the header could not have been generated by the large number of machines canvassed, making it foreign to any of the sending services.

We understand that originals of all the examples viewed are held along with many more.

From our investigation there appeared to be only two possible causes of this header situation. The first is that members of the COT group have used reprographic services to modify the headers for their own purposes.

The second is that a party or parties with access to the Telstra network on a national basis and the ability to selectively intercept and resend facsimiles have utilized the national network of Telstra to do this task..

The hard evidence shown to us does not disallow either case, but we have been advised that there is other evidence to support the COT people.

We have been told verbally:

- original faxes are held with time and date stamped records from sending and receiving machines.
- the problem disappeared on one service after complaints were made to Telstra.
- A Telstra technician had investigated on site and advised the owner that the faxes were being intercepted.
- There are a huge number of examples held by these people which would makes it a mammoth task to reproduce these documents especially over the three states involved.
- other parties such as the Ombudsman would not be involved in this possibility.
- It is unlikely that these people have the technical expertise to undertake such a task.

In our opinion these additional "facts" would make it almost certain that COT persons did not perform any alteration to the headers of the faxes involved.

The second possibility is that a party or parties with access to the Telstra network on a national basis and the ability to selectively intercept and resend facsimiles have interfered with or used the national network of Telstra to intercept and resend these faxes.

Incredible as it seems there is no other likely solution or explanation to this situation. Further it appears to be an orchestrated effort as there is a measure of intelligence to this interception where, we understand, only some faxes appear to be intercepted based on a relationship with COT cases.

In summary then it is appears to be almost certain that these faxes are being intercepted and resent, with an attempt to hide the same, to the receiving party. It appears that it is not the work of a single local party, nor is it a simple interception but is more likely to be an orchestrated effort.

Yours Faithfully

S J Scandrett

Director

C.o. F. Cases Australia

493-495 Queensberry Street P.O. Box 313 NORTH MELBOURNE VIC 3051 Telephone: (03) 9 287 7095 Facsimile: (03) 9 287 7001

Our Ref: 4041.doc 18 January, 1999

Senator Ron Boswell
National Party Leader in the Senate
Waterfront Place
Brisbane QLD
By facsimile: (07) 3291 1848.

By facsimile: (07) 3291 1848. By Express Courier 19/1/99

Dear Senator Boswell,

Re: Unauthorised Interception, Diversion and Re-transmission of C.o.T.s' facsimiles or facsimiles intended to be received by C.o.T. members by an unknown third party.

Mr Paul Cosgrave, Graham Schorer's barrister, who also acts for Mr Plowman and Ann Garms, stated to Schorer that the material presented to him by Schorer, the evidence speaks for itself, i.e. the facsimiles in question had been intercepted and re-transmitted.

On Monday, 28 December 1998, Ross Plowman rang Graham Schorer at his home and informed him of the identification and confirmation made by the Telstra technician in attendance at Plowman's premises on 24 December 1998, that Plowman's intended facsimile transmissions to Garms' dedicated facsimile line was being diverted.

On Tuesday, 29 December 1998, in response to the information received from Plowman, Schorer commenced an investigation into the facsimiles he had received from his legal advisers, the Commonwealth Ombudsman, Ann Garms, associated C.o.T. members and others.

During the period between 29 December 1998 to 4 January 1999, a number of test facsimiles were conducted, arrangements made for independent telecommunications expert to become involved in the testing and investigation.

Arrangements had been made for tests to be conducted week beginning Monday, 4 January 1999, that would enable the identification from live tests, 'the actual telephone number being used by alleged facsimile re-transmissions'. These arrangements included having Telecommunications and Facsimile Engineers inspect my fax machine and be present to witness the receipt of test faccimiles from those parties believed to have past facsimiles transmissions intercepted.

Also on Monday, 4 January 1999, Graham Schorer had the need to contact Roger Levy of Telstra by telephone on another matter. During this conversation, Mr Levy made inquiries of Schorer about the Ross Plowman incident and his complaint lodged with Telstra's Mr Frank Blount's office. Mr Levy stated to Schorer he had returned from holidays that day and had initiated a full inquiry. Schorer did not alert Levy to his own investigation into the matter or the fact that facsimiles Schorer received from his own legal advisers, the Commonwealth Ombudsman and other C.o.T. members indicated the facsimiles had been intercepted and re-transmitted by an unknown party.

With reason, Telstra still has not been advised of this fact at this point in time.

Schorer and the company's Telecommunications engineers inspected the facsimile footprints of faxes received on the main fax machine that receives C.o.T. and legal matters, Senate Working Party matters and general facsimiles to do with day to day business. The following was discovered:

With selective facsimiles:-

During the latter part of 1998 and up until approximately 3:30 PM, Monday 4 January 1999, transmitting fax machine transmission footprints of faxes sent to Schorer from his legal advisers, the Commonwealth Ombudsman's Office and others involved in the Telstra dispute have been deleted, changed or over written by a different transmission footprint.

- Ann Garms' fax machine transmission footprint on facsimiles received on GOLDEN's main fax machine had been partly obliterated with a new and different footprint printed above the original transmission footprint.
- Advice received from two (2) independent technical engineers' evaluations of Schorer's (03) 9287 7001 fax machine and results of tests made, it is not possible for the original fax footprint from the transmitting fax machine to be obliterated, changed or replaced unless the original facsimile was being intercepted and re-transmitted.

During this period, Mr Schorer's technical expert witnessed that other facsimiles being received. The sender's original transmission footprint was still intact. These facsimiles were from parties unrelated to the Telstra dispute.

- 4. One test done was to send a facsimile transmission from Ann Garms to GOLDEN's Accounts Department's facsimile machine, with a different exchange prefix of 9286 0066, rather than 9287 7001. This completed test to 9286 0066 shows the sender's original unaltered transmission footprint.
- 5. After 3:30 PM on Monday, 4 January 1999, the original transmission footprints on faxes received from the C.o.T.s' legal advisers, the Commonwealth Ombudsman's Office, Ann Garms and associated others reappeared on Schorer's incoming facsimiles.

The reader should note that:-

- 1. Over the past few months, many of the C.o.T. members, i.e. Ann Garms, Fortitude Valley, Queensland, Ross Plowman, Toorak, Melbourne, Alan Smith, Cape Bridgewater, Victoria, Graham Schorer, North Melbourne, Victoria, have all experienced problems receiving from and/or sending facsimiles to each other. These problems include the presentation of the facsimile transformed, changing in size of print, i.e. expanded or reduced, changes in print font, and/or changes in presentation, i.e. one page being presented partly onto one page, the rest on the second page. According to a Telecommunications Engineer who has an experience in the field of intelligence, these difficulties are NOT a result of poor line quality, spikes in the line during transmission, result of a cross line. The simple explanation for such anomaly is the fax transmission has been captured into memory, then re-transmitted from that memory, and the anomalies have been caused by the extraction from memory during the re-transmission of the fax.
- 2. On numerous occasions, Graham Schorer has faxed documents to Ann Garms, then rang Ann Garms after the transmission was completed to discuss contents of it, only to discover the facsimile has not been received. On one occasion, one facsimile that was faxed three times, with a phone call after each transmission, only to discover the facsimile had not been received. Later that same evening, the document was received by Ann Garms.
- 3. In July 1998, Graham Schorer asked his office to facsimile a document to him at Senator Boswell's office. The first facsimile had been reduced and the presentation changed. From memory, it took two or three attempts before the true replica of the document was received. On his return to Melbourne, Graham Schorer rang Xerox to inspect the non-replica copy of the original documents that was received by Senator Boswell's facsimile machine in Canberra.

The enclosed Exhibits are unaltered copies of the original facsimiles received on Graham Schorer's fax machine (03) 9287 7001 or facsimiles received by the parties associated with the Telstra dispute.

Yours sincerely,

Graham Schorer

INDEX OF EXHIBITS (FACSIMILE TRANSMISSIONS)

EXHIBIT NO.	FACSIMILE TRANSMISSION TO	FACSIMILE TRANSMISSION FROM	DATE	TIME
1	(03) 9287 7001 Graham Schorer	Xerox Service Help Centre	04/01/99	13:41
2 2A 2B 2C 2D 2E	(03) 9286 0066 Graham Schorer	Tivoli Cabaret & Bar	04/01/99 04/01/99 04/01/99 04/01/99 20/02/98	04:23PM 02:43PM 01:56PM 01:53PM 03:52 PM
3 3A 3B 3C 3D 3E 3F 3G 3H 3I 3J 3K 3L	(03) 9287 7001 Graham Schorer	Tìvoli Cabaret & Bar	04/01/99 04/01/99 04/01/99 30/12/98 29/12/98 29/12/98 29/12/98 29/12/98 24/12/98 10/06/98 01/05/98 14/04/98	03:17PM 03:17PM 15:19 14:38 16:29 16:19 15:50 15:39 16:47 15:50 02:45AM 10:23AM
4 4A 4B 4C 4D 4E 4F	(03) 9287 7001 Graham Schorer	Commonwealth Ombudsman	08/01/99 04/01/99 19/12/97 05/06/98 29/10/98 20/12/98	00:00 16:19 10:25 16:47 10:20 15:24
5 5A 5B	(03) 9286 0066 Graham Schorer	Commonwealth Ombudsman	08/01/99 04/01/99	00:00 16:05
6 6A 6B	(03) 9287 7001 Graham Schorer	Mr W R Hunt Solicitors	05/01/99 07/12/98	05:20PM 09:58
7 7A 7B 7C	(03) 9287 7001 Graham Schorer	Paul Cosgrave, Barrister	06/01/98 08/12/98 03/12/98	12:39 17:39 11:28
8 8A 8B 8C	(03) 9287 7001 Graham Schorer	C.o.T. member Ross Plowman	10/01/99 04/01/99 13/11/98	16:49 13:10 12:50
9	(03) 9286 0066 Graham Schorer	C.o.T. member Alan Smith	05/01/99	12:01
10 10A 10B 10C	(03) 9287 7001 Graham Schorer	C.o.T. member Alan Smith	05/01/99 29/12/98 03/11/98	12:16 15:12 14:14

INDEX OF EXHIBITS (FACSIMILE TRANSMISSIONS)

EXHIBIT NO.	FACSIMILE TRANSMISSION TO	F	ACSIMILE TRANSMISSION FROM	DATE	TIME
11	(03) 9670 4745 Aitken, Walker & Strachan	Dead	ons Graham & James		
11A 11B 11C	Straction			06/01/99 06/01/99 16/07/98	16:05 06:06 12:09
12	(03) 9287 7001 Graham Schorer	Sena Canb	tor O'Chee, Parliament House,		
12A 12B 12C		Carib	ona	07/12/98 14/07/98 23/06/98	14:53 8:54AM 13:02
13 13A 13B	(03) 9287 7001 Graham Schorer	Sue (Owens' office, Solicitor	06/01/99 1/07/98	12:17 13:49
14 14A 14B	(03) 9287 7001 Graham Schorer	The A	Ambidji Group	17.JUL.1998 17/07/98	16:59 16:49
15	Senator Boswell, Parliament House, Canberra				
15A 15B	Camberra		9553 3398 Ralph Bova 1287 7001 Graham Schorer	11/7/98 10/07/98	16:05 13:28
16	Newspaper articles about available software used to interrogate or capture calls within a telecommunications network.				
16A	THE AGE, Saturday, 12 September 199	98:	EC concern about US phone s	pies	
16B	THE AUSTRALIAN FINANCIAL REVIEW WEEKEND, 10-11 January 1998:	W –	ASC chases inside story		
16C	THE AUSTRALIAN FINANCIAL REVIEW WEEKEND, 10-11 January 1998:	W –	NetMap identified as corporate	terrier	
17	(03) 9287 7001 Graham Schorer	Deac	ons Graham & James	13/01/99	12:37
18	Report prepared by SCANDRETT AND ASSOCIATES PTY LTD				
19	Report prepared by Total Communication	ons			
20	Report prepared by Fuji Xerox Australia	Pty Lte	d		

EXHIBIT NO.		DATE	TIME
1	Xerox test facsimile sent to GOLDEN on (03) 9287 7001 during the period the facsimiles from certain locations appeared to be intercepted and retransmitted. Note: The Xerox facsimile machine's transmission footprint on top of page was received in the same format as transmitted.	04/01/99	13:41
2	Test facsimiles sent from Tivoli to GOLDEN's Accounts' facsimile machine (03) 9286 0066.		
2A	Note: The transmitting facsimile's footprint on top of each page is the original footprint transmitted by the Tivoli facsimile.	04/01/99	04:23PM
2B	same as 2A	04/01/99	02:43PM
2C	same as 2A	04/01/99	01:56PM
2D	same as 2A	04/01/99	01:53PM
2E	same as 2A	20/02/98	03:52 PM
3 3A	Test facsimile sent from Tivoli to GOLDEN's main facsimile machine (03) 9287 7001.	04/01/99	03:17PM
	Note: The transmitting facsimile's footprint on top of page is the original footprint transmitted by the Tivoli facsimile. This facsimile was received after the phenomena ceased to regularly occur.		
3B	same as 3A	04/01/99	03:17PM
3C	Test facsimile sent from Tivoli to GOLDEN's main facsimile machine (03) 9287 7001.	04/01/99	15:19
	Note: The transmitting facsimile's footprint on top of page is NOT the original footprint transmitted by the Tivoli facsimile. This facsimile was received before the phenomena ceased to regularly occur. The third party footprint has not printed Brisbane time, it has printed daylight savings time that is applicable to Victoria, New South Wales and Canberra.		
3D	same as 3C	30/12/98	14:38
3E	same as 3C	29/12/98	16:29
3F	same as 3C	29/12/98	16:19
3G	same as 3C	29/12/98	15:50
3H	Facsimile of Tivoli's facsimile machine's Activity Report for the period December 24-29, 1998.	29/12/98	15:3 9
	Note: The foreign (third party) footprint overlaying the Tivoli's original footprint.	24/12/98	16:47
31	Copy of facsimile sent by Tivoli to (03) 9287 7001. Note: The transmitting facsimile's footprint on top of page is NOT the original footprint transmitted by the Tivoli facsimile. The third party footprint has not printed Brisbane time, it has printed daylight savings time that is applicable to Victoria, New South Wales and Canberra.	24/12/90	10.47
31	Copy of facsimile sent by Tivoli to (03) 9287 7001. Note: The transmitting facsimile's footprint on top of page is NOT the	10/06/98	15:50
зК	original footprint transmitted by the Tivoli facsimile. Copy of facsimile sent by Tivoli to (03) 9287 7001. Note: The transmitting facsimile's footprint on top of page is THE original	01/05/98	02:45AM
3L	footprint transmitted by the Tivoli facsimile. same as 3K	14/04/98	10:23AM
4			
4A 4B	Copy of Commonwealth Ombudsman's facsimile Transmission Report. Test facsimile from Ombudsman to (03) 9287 7001. This facsimile	08/01/99 04/01/99	00:00 16:19
4C	received after the phenomena ceased to occur. Facsimile received from Ombudsman. Note: The original Ombudsman's facsimile machine transmission footprint on top of page.	19/12/97	10:25

EXHIBIT NO.		DATE	TIME
4D	Facsimile received from Ombudsman. Note: The original Ombudsman's facsimile machine transmission footprint has been replaced with a foreign (third party) footprint. same as 4D same as 4D	05/06/97	16:47
4E 4F		29/10/98 20/12/98	10:20 15:24
5 5A 5B	Copy of Ombudsman's facsimile transmission report. Test facsimile.	08/01/99 04/01/99	00:00 16:05
6 6A	Test facsimile. Note: Originating facsimile machine's transmission footprint. Compare the	05/01/99	05:20PM
6B	original footprint format with the foreign (third party) footprint. Facsimile received from Hunt's. Note: The transmission footprint on top of the page is NOT the originating facsimile's transmission footprint.	07/12/98	09:58
7 7A	Test facsimile from the facsimile machine used by Paul Cosgrave. Note: On bottom of page, the original transmission footprint.	06/01/98	12:39
7B	Facsimile sent by Paul Cosgrave to Schorer c/- Canberra International Hotel.	08/12/98	17:39
7C	Note: The original transmission footprint appears on top of page.	03/12/98	11:28
8			
A8	Test facsimile from R Plowman to (03) 9287 7001. Note: The original transmission footprint sent by Plowman's machine.	10/01/99	16:49
8B	Facsimile from Plowman to (03) 9287 7001. Note: The original transmission footprint DOES NOT appear on top of page, in fact, it has been eliminated and replaced with a foreign (third party) footprint.		13:10
8C	same as 8B	13/11/98	12:50
9	Facsimile from A Smith to (03) 9286 0066. Note: At top of page, original footprint from Smith's machine, plus the same original footprint on facsimile sent elsewhere and facsimile sent back to Smith.	05/01/99	12:01
10 10A	Test facsimile sent to (03) 9287 7001.	05/01/99	12:16
10B	Note: Original footprints are now appearing at all facsimiles. Facsimile from A Smith to (03) 9287 7001. Note: At bottom of page, the foreign (third party) facsimile transmission	29/12/98	15:12
10C	footprint. The telephone number reported in this foreign footprint has not been a valid telephone number since AUSTEL-Telstra increased the number range of all telephone numbers throughout Victoria. Facsimile from A Smith to (03) 9287 7001. Note: At top of page, the foreign (third party) facsimile transmission footprint.	03/11/98	14:14
11 11A	Aitken, Walker & Strachan's fax header accompanying copy of fax letterheads from Deacons Graham & James.	06/01/99	16:05

EXHIBIT NO.		DATE	TIME
11B	Copy of top of Deacons Graham & James' facsimile to Aitken, Walker & Strachan.	06/01/99	06:06
110	Note: The original facsimile footprint of Deacons Graham & James. Copy of facsimile received by Aitken, Walker & Strachan. Note: The foreign footprint at top of page. This foreign footprint does not record the facsimile number of Deacons Graham & James.	16/07/98	12:09
	The facsimile number that appears in this foreign footprint, according to this test done, is one of a group of telephone numbers that are included in the Holding Redlich Solicitors' in-dial telephone system. Holding Redlich are Telstra's solicitors who are representing Telstra in the Bova arbitration, and Aitken, Walker & Strachan represent the Bova's.		
	When Andrew Blogg from Aitken, Walker & Strachan returns from overseas, further investigations will be done and effort will be made to obtain a copy of the firm's facsimile activity report for the day of 16/07/98.		
12	Facsimile from Senator Bill O'Chee's Brisbane office confirming the facsimile footprint in Exhibit 12C is not that belongs to Senator O'Chee's office.		
12 A	Facsimile from Senator Bill O'Chee's Canberra office. Note: Foreign transmission footprint on bottom of page. Note that nowhere in this document nor in the accompanying page does the footprint of the facsimile machine in Senator O'Chee's Canberra office appear.	07/12/98	14:53
12B	Copy of facsimile Senator O'Chee sent to Graeme Ward of Telstra. Note: On bottom of page appears the original facsimile transmission footprint that emanates from O'Chee's Canberra office.	14/07/98	8:54A M
12C	Facsimile from Senator Bill O'Chee's Canberra office. Note: Foreign transmission footprint on bottom of page. Note that nowhere in this document nor in the accompanying page does the footprint of the facsimile machine in Senator O'Chee's Canberra office appear.	23/06/98	13:02
13 13A	Copy of facsimile received from the office of Sue Owens. Note: On top of page appears the foreign (third party) transmission	06/01/99	12:17
13B	footprint. Copy of test facsimile received from Sue Owens' office. Note: On top of page appears the original fax machine's transmission footprint.	1/07/98	13:49
14 14A	Copy of Ambidji facsimile received by one of the following: John Wynack, Ann Garms, John Armstrong or Roger Levy. (I cannot remember how I acquired possession of this copy.) Note: The original facsimile transmission report of the Ambidji appears at	17.JUL.1998	16:59
14B	the top of this page. Copy of same facsimile as 14A received by Schorer. Note: The foreign footprint that appears on top of page.	17/07/98	16:49
15 15A	Copy of facsimile sent by C.o.T. member R Bova to Senator Boswell's Canberra office. This facsimile has the correct original transmission footprint on top of page.	11/07/98	16:05

EXHIBIT NO.		DATE	TIME
15B	Copy of fax header received at Senator Boswell's Canberra office.	10/7/98	13:20
	It was either on this occasion or periods close to this that facsimile sent from (03) 9287 7001 to Senator Boswell's office were experiencing difficulties and been received in such a manner that indicated (according to current technical advice) that the facsimile had been captured or intercepted and re-transmitted.		
	The end product received in Senator Boswell's office had reduced size of copy and re-formatted copy to appear on more pages than the original being transmitted by facsimile.		
	On return from this trip to Canberra or another trip around this time, Xerox was called in to examine the fax machine connected to (03) 9287 7001 incoming calls to establish whether it was Schorer's machine causing such events to occur. NO FAULT FOUND IN MACHINE. Technician suggested it could be line quality or other such phenomena causing such problem.		
16 16A	THE AGE, Saturday, 12 September 1998: EC concern about US phone spies.	12/09/98	
	This article describes the sophistication of interception software now being used. Note: This software's ability to monitor/intercept millions of personal and commercial communications every hour.		
16B	THE AUSTRALIAN FINANCIAL REVIEW – WEEKEND, 10-11 January 1998: ASC chases inside story.	10-11/ 01/98	
	Article about how the NetMap software is used to interrogate telecommunications networks to detect crime.		
16C	THE AUSTRALIAN FINANCIAL REVIEW – WEEKEND, 10-11 January 1998: NetMap identified as corporate terrier.	10-11/ 01/98	
	Article about how the NetMap software is used to interrogate telecommunications networks to detect crime.		
17	Facsimile from Deacons Graham & James to Schorer on (03) 9287 7001. Note: On top of facsimile appears the original transmission footprint of the Deacons Graham & James' facsimile machine. Refer to Exhibit 11C and compare the difference in the transmission footprints.	13/01/99	12:37
	This area requires further investigation.		
18	Report prepared by SCANDRETT AND ASSOCIATES PTY LTD.		
19	Report prepared by Total Communications.		
20	Report prepared by Fuji Xerox Australia Pty Ltd.		

Exhibit 1

Facsimile Transmission

to (03) 9287 7001 Graham Schorer

from
Xerox Service Help
Centre

: 093645711

Fax from

THE DOCUMENT COMPANY FUJI XEROX

TEST FAX

NATIONAL HELP CENTRE
TELEPHONE NUMBERS
1800 028962 AUSTRALIA WIDE
0800 503388 NEW ZEALAND
FAX NUMBERS
(61)(02) 9364 5133
(61)(02) 9364 5711

SUPPLIES

TELEPHONE NUMBERS
13 14 11 AUSTRALIA WIDE

(09) 356 4356 AUCKLAND, NZ (04) 384 5258 WELLINGTON, NZ (03) 379 6846 CHRISTCHURCH,NZ

02. 9364 5249

Exhibit 2

Facsimile Transmission

to (03) 9286 0066 Graham Schorer

from
Tivoli Cabaret &
Bar

Exhibit 2A

Date:

Jan. 04 1999

Time:

04:23PM

From:

TIVOLI CABARET AND

BAR

+61 7 3257 1583

To:

03 9286 0066

The Tivoli Cabaret & Bar

48-52 Costin Street Fortitude Valley BRISBANE Qld 4006 Ph: [07] 32571288 Fax: [07] 32571583

Ann Garms OAM
Managing Director

4 January 1999

Mr Graham Schorer Golden Messenger

Exhibit 2B

Date:

Jan. 04 1999

Time:

02:43PM

From:

TIVOLI CABARET AND

BAR

+61 7 3257 1583

To:

03 9286 0066

The Tivoli Cabaret & Bar

48-52 Costin Street Fortitude Valley BRISBANE Qld 4006

Ph: [07] 32571288 Fax: [07] 32571583

Ann Garms own Managing Director

4 January 1999

Golden Messenger

Exhibit 2C

Date:

Jan. 04 1999

Time:

01:56PM

From:

TIVOLI CABARET AND

BAR

+61 7 3257 1583

To:

03 9286 0066

The Tivoli Cabaret & Bar

48-52 Costin Street Fortitude Valley BRISBANE Qld 4006 Ph: [07] 32571288

Fax: [07] 32571288

Ann Garms OAM Managing Director

4 January 1999

Mr Graham Schorer Golden Messenger

61 79632-0875

Exhibit 2D

Date:

Jan. 04 1999

Time: 01:53PM

From:

TIVOLI CABARET AND

BAR

+61 7 3257 1583

To:

03 9286 0066

The Tivoli Cabaret & Bar

48-52 Costin Street Fortitude Valley BRISBANE Qld 4006

Ph: [07] 32571288 Fax: [07] 32571583

Ann Garms out Managing Director

4 January 1999

Golden Messenger

Exhibit 2E

Date:

Feb. 20 1998

Time:

03:52PM

From:

TIVOLI CABARET AND

BAR

07 32571583

To:

03 9286 0066

Ann Garms on The Tivoli
48-52 Costin Street
Fortitude Valley
BRISBANE Q 4075

Ph: [07] 32571288 [07] 38521711 Fax: [07] 32571583

19 February 1998

Mr John Wynack
Director of Investigations
Commonwealth Ombudsman
Canberra ACT.

Chair, Senate Working Party

By Facsimile: (06) 2497829

Dear Mr Wynack

Re: Senate Committee Working Party - CoT and CoT related Cases.

I refer to John Armstrong's letter of the 16 February 1998 in which he provides his version of the Working Party's progress to date. This response is to be read in conjunction with Graham Schorer's response of today's date and the joint CoT Working Party Submission.

Overview

Whilst there is recorded a cogent history of events which refute the majority of statements made by John Armstrong, I feel compelled to set the record straight in the most succinct form possible, not just for the matter of my own credibility but on behalf of the CoT's I represent. This is not to say there has not been some significant benefits in the process thus far. Important information has been gained through the process. This in my opinion is due to the Senate Committee's commitment and the skills and dedicated professionalism of the Chair, Mr John Wynack.

The Amended Terms of Reference settled by the Senate Committee charged the Working Party with the task of developing a "List" of documents as described in the Terms of Reference. Telstra has completely disregarded the Senate Committees guidelines, i.e. that the list be developed by the Working Party, and has instead, singly developed "Lists" and presented these to the Working Party as a fait accompli. On the 16 December, the Working Party agreed that Expert Technical assistance was required to provide advice as the CoT'S were adamant that the network diagrams and

Exhibit 3A

Date:

Jan. 04 1999

Time:

03:17PM

From:

TIVOLI CABARET AND

BAR

+61 7 3257 1583

To:

03 9287 7001

The Tivoli Cabaret & Bar

48-52 Costin Street Fortitude Valley BRISBANE Qld 4006 Ph: [07] 32571288

Ph: [07] 32571288 Fax: [07] 32571583

Ann Garms OAM Managing Director

4 January 1999

Golden Messenger

Exhibit 3B

Date:

Jan. 04 1999

Time:

03:17PM

From:

TIVOLI CABARET AND

BAR

+61 7 3257 1583

To:

03 9287 7001

The Tivoli Cabaret & Bar

48-52 Costin Street Fortitude Valley BRISBANE Qld 4006 Ph: [07] 32571288 Fax: [07] 32571583

Ann Garms DAM Managing Director

4 January 1999

Mr Graham Schorer Golden Messenger

Exhibit 3C

Date: 04/01/99

Time: 15:19

From: +61 7 3257 1583

To: 03 9287 7001

The Tivoli Cabaret & Bar

48-52 Costin Street Fortitude Valley BRISBANE Qld 4006

Ph: [07] 32571288 Fax: [07] 32571583

Ann Garms OAM Managing Director

4 January 1999

Golden Messenger

Exhibit 3D

Date:

30/12/98

Time: 14:38

From: +61 7 3257 1583

To:

03 9287 7001

Fax from : +61 7 3257 1583 بنجيد انڪا ۽ انواءِ ۽ انواءِ ڇونواءِءِ

30/12/98 14:38 Pg: 1

Graham Phre Rvig me om mobils.

Exhibit 3E

Date: 29/12/98

Time: 16:29

From: +61 7 3257 1583

To: 03 9287 7001

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29/12/98 16:29 Pg: 1

Exhibit 3F

Date: 29/12/98

Time: 16:19

From: +61 7 3257 1583

To: 03 9287 7001

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29/12/98 16:19 Pg: 1

Exhibit 3G

Date: 29/12/98

Time: 15:50

From: +61 7 3257 1583

To:

Fax from : +61 7 3257 1583

Fax sout by : 613 9287 7801

GOLDEM

29/12/98 15:50 Pg: 1 29/12/98 15:41

Good.

Fax from : +61 ? 3267 1583

The Tivoli Cabaret & Bar

48-52 Costin Street Fortitude Valley BRISBANE QLD 4006

Ph: [07] 32571288 Fax: [07] 32571583

Arm Garms OAM Managing Director

24 December 1998

Mr John Armstrong
Customer Affaire Course
Telstra Corporation
242 Exhibition Street
MELBOURNE VIC 3000

By factinile: (03) 9632 9965

1453=

Exhibit 3H

Date: 29/12/98

Time: 15:39

From: +61 7 3257 1583

To:

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Exhibit 31

Date: 24/12/98

Time: 16:47

From: +61 7 3257 1583

To: 03 9287 7001

The Tivoli Cabaret & Bar

48-52 Costin Street Fortitude Valley BRISBANE QLD 4006

Pb: [07] 32571288 Fax: [07] 32571583

Ann Garms OAM Managing Director

24 December 1998

Mr John Armstrong Customer Affairs Counsel Telstra Corporation 242 Exhibition Street MELBOURNE VIC 3000

By facsimile: (03) 9632 0965

Dear Mr Armstrong

Re: The Garms withheld documents - The Chairs Discussions with Telstra - Roger Levy John Armstrong Dr Scott Hipkins- 22 December 1998.

I refer to Mr Wynack's letter of the 22 December 1998 and my response of 23 December 1998. I subsequently spoke to Mr Wynack who requested that I write to you directly and inform you of the following in relation to the reasonableness and validity of my request for CENTOC & TRAXE Data which would indicate that you should provide the Microfiche as viewed at Holding Redlick.

Complaint to Telstra re congestion:

The Telstra Board recorded Congestion as one of the Tivoli complaints.

The Arbitrators Rulings

The Arbitrator in a Ruling dated 23 October 1995, in response to 7- "7. Documents relating to the performance of the Fortitude Valley exchange and tandem" the Arbitrator Directed, "I support this request. "It is conceivable that answers to requests (a). (b). (c) and (e) could provide further evidence of call loss"

The Arbitrator further Ruled on the 8 February 1996 (ii) where a document which has been withheld or modified relates to heavy traffic, or congestion, on services to Telstra customers, and there is a reasonable possibility that this traffic or congestion may impact upon the service to the Tivoli, this document should be provided in full."

Exhibit 3J

Date:

10/06/98

Time: 15:50

From: 07 32571583

To:

Report to the ERCA Committee by the Senate Working Party - CoT & CoT Related Cases. Addendum to the Report dated 5 June 1998.

The Tivoli Cabaret and Bar 48-52 Costin Street

Fortitude Valley Brisbane QUEENSLAND 4006

Ann Garms OAM Managing Director

10 June 1998

Senator Kay Patterson
Chair
Senate Environment, Recreation,
Communications and the Arts Legislation Committee

Dear Senator Patterson

RE: Addendum to the Senate Working Party Report dated 5 June 1998.

Senate Working Party
Cot and CoT Related Cases

As noted by Mr Wynack in his Report I was unable to progress my submissions to the independent Technical Consultant. This was partly due to my representations on behalf of CoT Member Ross Plowman and the Supreme Court Appeal. Therefore several matters remain unaddressed. I have discussed these matters with the Chair Mr John Wynack and submit the following Addendum Report for your consideration. The Addendum Report covers the following matters:

- 1. Documents, which Telstra allege, have been supplied and which have not.
- 2. Documents not supplied and which are not listed by Telstra in the "Lists"
- 3. Request for "Lists" of documents by Ross Plowman, the Independent Technical Consultant and Telstra's responses.
- Ann Garms requests not provided to the independent Technical Consultant due to the prolonged defence by Telstra in the Garms Supreme Court Appeal.

Thank you for your assistance.

Yours sincerely

Ann Garms

Exhibit 3K

Date:

May. 01 1998

Time:

02:45AM

From:

TIVOLI CABARET AND

BAR

07 3257 1583

To:

The Tivoli Cabaret and Bar 48-52 Costin Street

Fortitude Valley Brisbane QUEENSLAND 4006

Ann Garms OAM
Managing Director

30 April 1998

Ms Roxanc Le Guen Secretary Senate Environment, Recreation, Communications and the Arts Legislation Committee

By facsimile (06) 273 5884

Dear Ms Le Guen

Re: Matters Arising from the Committee's Consideration of Telstra's Annual Report 1996-1996 (Casualties of Telstra (CoT) and Related Cases.

Committee Meeting 26 September 1997.

Senate Working Party
Report by The Chair -Cot and CoT Related Cases

Destruction of Documents

Please find the CoTs Attachment to the Report on the Destruction of documents. Could you please attach. I confirm that the other documents referred to in out telephone conversation of yesterday were dispatched by overnight Air freight courier. Thank You.

Yours sincerely

Ann Garms



Exhibit 3L

Date: Apr. 14 1998

Time: 10:23AM

From: TIVOLI CABARET AND

BAR

07 32571583

To: 03 9287 7001

Ann Garms one
The Tivoli
48-52 Costin Street
Fortitude Valley
BRISBANE Q 4075

Ph: [07] 32571288 [07] 38521711 Fax: [07] 32571583

14 April 1998

Mr John Wynack
Director of Investigations
Commonwealth Ombudsman
Canberra
ACT.

Chair, Senate Working Party

By Facsimile: (06) 2497 829

Dear Mr Wynack

Re: Senate Working Party - CoT and CoT Related Cases
Appointment of Technical Consultant - The Ambidji Group
John Fitzsimons.

i am in receipt of George and Close Associates correspondence to you dated 13 April 1998.

Regretably, we have to agree with George Close that a former Telstra employee from Regulatory could not possibly be considered as an Independent Consultant to adjudicate on the reasonableness of the CoT's requests and Telstra's responses to those requests.

In personal communications I had with the Chairman of AUSTEL, Mr Robin Davey, during the period of the AUSTEL Inquiry, he expressed extreme concern at the lack of cooperation and the unwillingness of Regulatory to provide network documents and information.

The same information that up to today has not been provided to the CoTs. The same information that the Commonwealth Ombudsman found ic "General Exchange Information" had not been provided under FOI and in the most part has up until today not been provided despite the Commonwealth Ombudsman's conclusions in her report dated May 1996.

The same information that the Senate Working Party has been attempting to obtain from Telstra since October 1997.

Exhibit 4

Facsimile Transmission

to (03) 9287 7001 Graham Schorer

from
Commonwealth
Ombudsman

Exhibit 4A

Date:

08/01/99

Time:

00:00

From:

Comm Ombudsman

To:



TRANSMISSION-REPORT

: JAN 04 '99 16:05

TEL NUMBER : 02-62497829

: C'WEALTH OMBUDSMAN

NBR DATE TIME DURATION FOS	
EC OK	64
257 JAN, 04 16:05 09/26 01 613 92960066 EC UK	7'

: JAN 04 '99 16:19

TEL NUMBER : 02-62497829

: C'WEALTH OMBUDSMAN

NBR	DATE	TIME	DURATION	PGS	TO DEPT. C	ODE MODE	STATUS	:
258	JAN. 04	16:18	00/26	Ø1	613 9287 7001	EC	OK	Ø4

8-1-99

MrSchorer

As discussed, here are copies of the transmission reports. Please let me know of any further assistance you require. Tan Coppell

Exhibit 4B

Date:

JAN 04 '99

Time:

16:19

From:

02-62497829

COMM OMBUDSMAN

To:



4 January 1999

Dear Mr Schorer

Herewith our letterhead as requested.

Ian Coppell Senior Investigation Officer Major Projects Section

Exhibit 4C

Date: 12-DEC-1997

Time:

10:25

From:

COMM OMBUDSMAN

To:

0392877001

Ref No: A/97/123

19 December 1997

POSTAL Mr Graham Schorer

Golden PO Box 313 NORTH MELBOURNE 3051

Dear Mr Schorer

Attached is the letter I sent to the Senate ERCA Committee re the Working Party's activities.

I decided not to send the appendix which you sent to me late yesterday as I do not think it is relevant to the purpose of the letter and I think that those issues should be the subject of debate in the Working Party in the first instance.

Yours sincerely

John Wynack Chair, Working Party

ADDRESS: 6 TH FLOOR 1 FARRELL PLACE CANBERRA ACT 2601

Commonwealth Ombudsman

PO BOX 442 CANBERRA ACT 2601

TELEPHONE: (06) 276 0111

TOLL FREE: 1 800 133 057

FACSIMILE: (06) 249 7829

INTERNATIONAL PACSIMILE: 61-6-249 7829

Exhibit 4D

Date: 05/06/98

Time: 16:47

From: 61 6 249 7829

To: 03 9287 7001

Ref No: A/97/123

5 June , 1998



Senator Patterson
Chair
Senate Environment, Recreation, Communications
and the Arts Legislation Committee
Parliament House
CANBERRA ACT 2600

Dear Senator Patterson

Working Party Convened to Report on Various Matters Relating to Telstra and COT/COT Related Cases.

ADDRESS: 6 TH FLOOR 1 PARRELL PLACE CANBERBA ACT 2601

POSTAL: PO BOX 442 CANBERRA ACT 2601

> TELEPHONE: (02) 6276 0111

TOLL FREE: 1 800 133 057

FACSTMILE (02) 6249 7829

INTERNATIONAL FACSIMILE 61-2-6249 7829

Attached is my final report on the activities of the Working Party. Appended to the report is a separate report by the COTs' representatives.

Yours sincerely

John Wynack Chair, Working Party

Exhibit 4E

Date: 29/10/98

Time: 10:20

From: 61 6 249 7829

To: 03 9287 7001

Ref No: A/97/123

29 October 1998

Mr Graham Schorer Golden PO Box 313 NORTH MELBOURNE 3051

Dear Mr Schorer

I refer to your letter of 21 September 1998 concerning the 'Confidentiality Agreement'.

Mrs Garms recently signed a confidentiality agreement - copy attached. Please advise whether you intend signing a confidentiality agreement and, if so, when.

Yours sincerely

John Wynack Chair, Working Party

Copy to Mrs Garms, Mr Levy and Mr Armstrong.

Commonwealth Ombudsman

ADDRESS: 6 TH FLOOR 1 FARRELL PLACE CANBERRA ACT 2601

POSTAL: PO BOX 442 CANBERRA ACT 2601

TELEPHONE: (06) 276 0111

TOLL FREE: 1 800 133 057

FACSIMILE: (06) 249 7829

INTERNATIONAL FACSIMILE: 61-6-249 7829

Exhibit 4F

Date: 20/12/98

Time: 15:24

From: 61 6 249 7829

To:

Ref No: A/ 97 /123

10 December 1998

Mr Roger Levy Group Manager Telstra Locked Bag 5761 MELBOURNE VIC 8100

Dear Mr Levy.

I refer to your letter of 18 December 1998 (facsimiled at 5.57pm) concerning the review of files in DNFAG and the FOI section and my proposal to visit your office to obtain information about the processes you are applying to complete the search of DNFAG and the FOI Section.

I note your view that Telstra's proposal is a very simple one. It is my opinion that none of the searches (FOI, Arbitation or SCWP) undertaken to date have been very simple and I believe that I am vindicated in this view by the fact that the SCWP has been operating for fifteen months with none of the Parties being satisfied that the searches have been effective. I am also concerned that previously undisclosed documents are being turned up regularly, notwithstanding the apparent thoroughness of the searches.

I do not understand how it is, at this advanced stage of the Working Party's activities, that there are still 'General Files' and 'General File Extracts' which have not been processed satisfactorily to ensure that Telstra complies with the Parties' requests. Are these files which have been in DNFAG and the FOI Section for the life of the SCWP?

I am also concerned at the comments in the second dot point on page two of your letter of 18 December 1998 (facsimiled at 11.51am). I have attended several viewings of documents arranged by Telstra for each of the Parties, and it had been my understanding that Telstra had provided all of the predominantly 'Customer Specific Files', or explanations for documents withheld.

In the letter you facsimiled at 5.57 pm on 18 December 1998, you stated that "It is Telstra's understanding that your main concern in respect of the searches of the FOI and DNFAG areas arose from a belief that the same approach was not being applied in these areas as had been applied elsewhere in Telstra." Telstra's understanding is partially correct - I availed myself of the opportunity to personally observe the processes for the searches of a number of Telstra locations and I was satisfied. I now wish to form a view about the processes being applied to the searches of DNFAG and FOI and, to this end, I

Exhibit 5

Facsimile Transmission

to (03) 9286 0066 Graham Schorer

from
Commonwealth
Ombudsman

Exhibit 5A

Date:

08/01/99

Time:

00:00

From: Comm Ombudsman

To:

0392860066



TRANSMISSION-REPORT

: JAN 04 '99 16:05

TEL NUMBER : 02-62497829

: C'WEALTH OMBUDSMAN

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TRANSMISSION-REPORT

: JAN 04 '99 16:19

TEL NUMBER : 02-62497829

: C'WEALTH OMBUDSMAN

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258	JAN. 04	16:18	00/26	Ø1	613 9287 7001	EC	OΚ	

8-1-99

MrSchorer

As discussed, here are copies of the transmission reports. Please let me know of any further assistance you require.

Exhibit 5B

Date: JAN 04 '99

Time: 16:05

From:

02-62497829

COMM OMBUDSMAN

To:

03 92860066

4 January 1999

Commonwealth
Ombudsman

Dear Mr Schorer

Herewith our letterhead as requested.

Ian Coppell Senior Investigation Officer Major Projects Section

Exhibit 6

Facsimile Transmission

to (03) 9287 7001 Graham Schorer

from WR Hunt Solicitors

Exhibit 6A

Date:

JAN 05 '99

Time: 05:20PM

From: 61 3 96706598

To:

(03) 9287 7001

JAN 05 '99 05:20PM 61 3 96706598

WM. R. HUNT, MA, ILB.

CONSULTANT: F. I. R. HUNT, BA. U.S.

YOUR REF.

OUR REF.

HUNTS' SOLICITORS AND CONSULTANTS

MITCHELL HOUSE 358 LONSDALE STREET MELBOURNE 3000 ICNR. BITABETH & LONSDALE STREFTS

PHONE: 9670 S694* FAX: 9670 6598

9287- 4001

Please phone me Rack 155AD Lisan

Exhibit 6B

Date: 07/12/98

Time: 09:58

From: 61 3 96706598

To:

(03) 9287 7001

FACSIMILE TRANSMISSION

FROM

HUNTS'

OUR FAX: (03) 9670 6598

SENDER:

Wm. R. HUNT

DATE:

07 December 1998

TO:

GOLDEN MESSENGERS

Solicitors and Consultants

YOUR FAX:

ATTENTION:

MR. GRAHAM SCHORER

RE:

TELSTRA CORPORATION LIMITED

MESSAGE:

Freehills letter arrived after the office had closed on Friday. I am contacting Mr. Cosgrave.

PAGES:

(Including this page)
IF ANY PART OF THIS TRANSMISSION HAS NOT BEEN RECRIVED OR IS ILLEGIBLE PLEASE CONTACT THE SENDER ON (03) 9670-5694

Exhibit 7

Facsimile Transmission

to (03) 9287 7001 Graham Schorer

from
Paul Cosgrave
Barrister

Exhibit 7A

Date:

06/01 '98

Time: 12:39

From: 61 3 9608 8776

To:



. 39988996

FACSIMILE TRANSMISSION

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Exhibit 7B

Date: 08/12 '98

Time: 17:39

From: 61 3 9608 8776

To: 03 9287 7001

08/12 198 17:39 1 :01/18 NO:360

FACSIMILE TRANSMISSION

PAUL J COSGRAYE
Barrister
Owen Dixon Chambers West
Room 6, Level 5
525 Londale Street
MELBOURNE VIC 3000
Telephone (03) 9600 7687
Secretary (03) 9600 8776
Facsimile (03) 9600 8776

DATE:

8 DECEMBER 1998

TO:

MR GRAHAM SCHORER

C/- CANBERRA INTERNATIONAL HOTEL

FAX NO:

(02) 6248 7823

FROM:

PAUL J COSGRAVE

FAX NO:

(03) 9608 8776

NOTE:

IF YOU DO NOT RECEIVE 18 PAGES (INCLUDING THIS ONE),

Kegands,

PLEASE TELEPHONE SENDER ON (03) 9608 7953

REMARKS:

Graham,

This advice has been completed more hurriedly than I would wish and may need to be changed.

IMPORTANT

The contents of this facsimile including any attachments are privileged and confidential, intended only for the use of the addressee above. If you are not the intended recipient, any dissemination, copying or use of the information is strictly prohibited. If you have received the document in error, please advise me by telephone immediately and then destroy the document.

Exhibit 7C

Date:

03/12/98

Time:

11:28

From: 61 3 9608 8776

To:

FACSIMILE TRANSMISSION

PAUL J COSGRAVE
Barrister
Owen Dixon Chambers West
Room 6, Level 5
\$25 Lonsdale Street
MELBOURNE VIC 3000
Telephone (03) 9608 7687
Secretary (03) 9608 8776
Faceimile (03) 9608 8776

DATE:

3 DECEMBER 1998

TO:

MR GRAHAM SCHORER

FAX NO:

9287 7001

FROM:

PAUL J COSGRAVE

FAX NO:

(03) 9608 8776

NOTE:

IF YOU DO NOT RECEIVE 12 PAGES (INCLUDING THIS ONE),

PLEASE TELEPHONE SENDER ON (03) 9608 7953

REMARKS:

Memorandum follows.

IMPORTANT

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