LAWYEKS

15 February 1996

Our Ref: C.

Matter No: 5122795

Mr Telecommunications Industry Ombudsman 321 Exhibition Street MELBOURNE Vic 3000

Dear

ALAN SMITH

I enclose a draft letter which I propose forwarding to the Institute of Arbitrators Australia in response to the complaint by Mr Smith.

I would appreciate your confirmation that there is nothing in the proposed letter which would embarrass your office or jeopardise the current arbitrations.

You may consider it appropriate for you to provide an independent letter of support. This is of course a matter for your discretion.

I await your response.

Yours sincerely

Encl.

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