



AUSTEL

AUSTRALIAN TELECOMMUNICATIONS AUTHORITY

THE COT CASES

**AUSTEL's
Findings
and
Recommendations**

April 1994

MANDATE

AUSTEL's investigation of the *COT Cases* was conducted under section 335 (1) of the *Telecommunications Act 1991*.

Section 342 of the Act provides, in effect, that after concluding such an investigation AUSTEL may prepare and give to the Minister for Communications and the Arts a report covering -

- the conduct of the investigation
- any findings it makes as a result of the investigation.

REFERENCES

References to *Coopers & Lybrand* are references to the firm which undertook an audit of Telecom's handling of difficult network faults the outcome of which is canvassed in Chapter Ten.

References to *Bell Canada International* are references to the company which undertook a review of Telecom's network performance the outcome of which is canvassed in Chapter Eleven.

COSTS

Salary and on-costs of staff involved in AUSTEL's investigation have not been separately recorded.

The following costs which have been incurred (or which are estimated to be payable) have been identified as directly attributable to AUSTEL's investigation -

Travel & accommodation	\$
Legal	13,604
Printing	11,465
Advertising	8,330
Conference facilities	5,624
Miscellaneous	410
	<u>414</u>
	<u>39,847</u>

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